

### **No-Show Fees**

If a scheduled tennis or health club member does not show for the court, a \$30/person non-show fee will be applied to each member's account (\$30 no-show for each guest).

### **Court Fees/Guest Fees**

A Tennis Plus Member who brings in a guest may use a guest pass or pay the \$20/person court fee. Guests visiting the club must present photo I.D. at each visit and complete a signed guest waiver.

### **Health Club Fees**

Health club members pay a \$20/person court fee to play tennis.

Any guest playing tennis w/a sponsoring member is also \$20/person per reservation.

### **Ball Machine Rental**

The ball machine is available for rent at a 30 min, 60 min, 90 min rate. The tennis member rate is \$13/30 min, \$19/60 min, \$27/90 min. The health club member rate is \$18/30 min, \$24/60 min, \$32/90 min. Courts 1 and 14 are used for ball machine rentals. A driver's license or keys must be left at the Reception Desk in exchange for the ball machine key.

### **Racquet Rental**

Racquet rentals are available at the Reception Desk for \$2/racquet/2hours. Photo ID or keys are given in exchange.

### **Racquet Stringing**

Racquet stringing is available at the Reception Desk. Cost will vary depending on type of string or grip selected. Quick turnaround.

### **Group Lesson Refund and Make-up Policy**

Students are responsible for attending the class in which they have registered. A maximum of 3 missed classes can be made up per session with prior approval from the instructor. Participant must email instructor 24 hours prior to the missed class. Classes must be made up during the current session. Make up classes are NOT guaranteed. Approval is given only if there is room in the class. No refunds or credits will be given for classes missed.

### **Group Tennis Lesson Refunds**

Refunds are honored for any reason if notification is given 72 hours prior to the first lesson. After a lesson session has started, refunds are only given for illness or injury with a physician's note. A \$10 fee per registrant will be charged for all refunds.

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**630.315.5326 TENNIS OFFICE**

# Tennis Policies Tennis Policies And Guidelines And Guidelines

## **WHEATON SPORT CENTER**



**LORI MILLS**  
**TENNIS MANAGER**

**WHEATON SPORT CENTER**  
**W. PRAIRIE AVE**  
**WHEATON, IL 60187**

## On-Line

No matter where you are, you will save time and be conveniently serviced on our website: [www.wheatonsportcenter.com](http://www.wheatonsportcenter.com)

On-line bookers can reserve a court 6 days in advance beginning at 8:00a.m., which is a 2 hour advantage over phone reservations.

## Court Availability

- Wheaton Sport Center reserves the right to host 10 tournaments per year, which may affect court availability.
- WSC reserves the right to make changes to these guidelines as deemed necessary.

## Tennis Etiquette

- Talk quietly near tennis courts.
- Do not disturb tennis matches during play.
- Leave courts promptly when time is expired. (Bell sounds at the half hour.)
- Enter and exit courts at entrance closet to your court to avoid disturbing other players.
- Do not walk behind a court during an active point.
- Pass as quickly as possible after completion of a point.
- Before playing, spare equipment should be placed out of way.
- Proper tennis attire, including shirts worn by all players, is required.
- If time has expired and you have one point to finish, then you may finish your point (should not take longer than 30 seconds).
- If time has expired and you have multiple points in a game to finish, you may do so only if no one is waiting to play. At the end of the game please exit your court.

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## Policies and Privileges for Wheaton Sport Center Tennis Plus Adult Members:

- One adult on a Tennis Plus Membership may make one reservation per day as a host\* or participant\*\* player six days in advance.
- Reservations begin at 10:00am for the phone (x326) and 8:00a.m. for the internet.
- The second adult on the membership may make a host\* reservation less than 2 hours of desired time to play.
- If either adult chooses to play a second time on the same day, they must wait 30 minutes before being the participant\*\* on another reservation or they may play on a walk-on basis with no minimum waiting time.
- If an adult member reserves a court, they may not change the court reservation by replacing the host\* with any junior/dependent members.
- If an adult member reserves as a host\* a court with a dependent as a participant\*\*, the adult member(s) must remain on the court during the entire reservation.

## Policies and Privileges for Junior/Dependent Members

- Junior/dependent members, 14 and older, may make a reservation as a host\* 2 days in advance of desired play.
- Juniors/dependents may not replace a hosting\* adult on any booking for courts booked 1 or more days in advance.

**\*Host—1st name on the reservation**

**\*\*Participant—2nd, 3rd, or 4th name on the reservation**

**Main Member (-01, -02 on a Membership)**  
**Dependent (-03, -04, etc. on a Membership)**

## How to make a reservation?

The following information is required for making a tennis reservation:

### Tennis Plus Members: (6 days advance)

- Member's first and last name.
- Name of each person with whom they will be playing.
- Singles (book 30 min or 1 hour w/1, 2, 3 players)
- Singles reservation for service practice is available 24 hours in advance of desired play.
- Doubles (book 30, 1 hour or 1.5 hours w/4 players)

### Health Club Members: (24 hrs advance)

- Book a court to play and pay fee.
- Refer above to Tennis Plus Members for how to make a reservation.
- If you are the participant\*\* on a reservation with a Tennis main member, the reservation can be made 6 days in advance; Tennis main member must be the host\* on the reservation.

## Court Check-In

All members and players must check in at the Reception Desk for a court reservation. If there is any substitution, the play canceling must inform the Reception Desk to avoid the no-show fee. All players whose names appear on the court reservation must be actively playing on reserved court.

## Court Cancellations

Court cancellations must be done on-line at the minimum of 24 hours prior to the scheduled reservation or a \$20 late cancel fee will be applied to the hosting\* member's account.